



REGATTA WHARF

Extraordinary Newsletter

March 2020 – COVID19 update

These are remarkable, confusing and for many, alarming times around the world – not just in our local community. The Strata Committee is taking advice with regards to the COVID19 pandemic from several sources – primarily the Departments of Health (State and Federal).

[Federal Health Department](#)
[NSW Health Department](#)

The Strata Manager (Acumen), Building Management company, (ProAct) and cleaning contractor, (Havencab) have extensive experience across many buildings and are up to date with Work, Health and Safety requirements.

Currently Regatta Wharf is trying to source hand sanitizers for the various entrances. As you will appreciate, these units are difficult to obtain and will be installed as soon as possible.

At the time of writing this newsletter, our pool and gym are open. This of course may change at any time. Some councils have closed pools, gyms and community facilities while others have left them open at this stage. For example, City of Sydney has closed them for staffing rather than health reasons; Sydney University and North Sydney Council currently remain open with restrictions on numbers in and around the pool. Whilst the facilities remain open, it is essential that residents take extra care, especially wiping down equipment in the gym before and after use, and showering before using the pool

Re Havencab cleaning routine: - surfaces where there is significant traffic are being cleaned with an appropriate disinfectant. Cleaning has been increased to twice a day at touch points. These include (but not exclusively)

- Entry doors handles.
- Any hand railing in the main foyers.
- Lift buttons in main foyer.
- Lift button and hand rails inside lifts.
- Lifts buttons on each lift landing on hallways/lift buttons on basement landings.
- Any door handle that connects to any facility e.g. gym, pool, spa. (this excludes in the gym)
- Letter box area touch points.
- Any external gate entry to the property

However, the Strata Committee stresses that there is a limit to how much the common areas can be disinfected. The responsibility is ultimately down to the individual and requires that everyone be proactive in their personal hygiene regime.

To slow the spread of the virus we must:

- Wash your hands frequently using the health authority technique - USE SOAP, it kills the virus
- Use hand sanitiser where you can't wash your hands (if you have it)
- Clean door handles, taps and flush buttons frequently
- Avoid sharing food, especially on platters
- Stop greeting each other with handshakes and kisses. Elbow bumps, winks and foot taps are in!
- Cough into our elbows or a tissue (hankies are out)
- If you can stay 1.5m apart from other people it's a good idea to do so
- If you can work from home and limit your contact with other people, do so.
- But recognise that not everyone has the ability to do this.

If you are at risk or infected.

We ask that anyone who fits the high risk categories

- returning from overseas
- have been in contact with an infected person
- have the likely symptoms (fever, cough etc – please refer to the Department of Health websites)

should place themselves into self-isolation. If this applies to you, while wearing gloves and a mask you may pass through common areas but are requested not to linger.

Those people who have been diagnosed with COVID19 must self quarantine for as long as medical authorities deem it necessary. It is actually a criminal offence not to do so.

We ask that anyone who is under isolation or quarantine, notify the Building Manager and the Strata Manager. Your privacy will in no way be compromised but this is imperative for the health and safety of other residents as well as any workers in the buildings. Your co-operation is vital.

Naturally our **Meet the Neighbours Day** scheduled for Sunday 29th March has been cancelled. Let us make sure that we have a bigger, better and certainly happier event as soon as we are permitted.

In the meantime, this is a time for us to look after our neighbours to the extent that we each feel comfortable. This may be as simple as ensuring you have their telephone numbers or email addresses in case of emergency.

Ultimately, this is a communal dilemma. We trust that all residents will look after not only their physical health but of equal importance, their mental and emotional health.

Contact details

Strata Manager	Acumen	info@acumenstrata.com.au	8586 7822
Building Manager	ProActFM	regattawharf@proactfm.com.au	0450 319 197
Security	AFS	Security@jacksonslanding.org.au	8565 9494*

*NB this is the **correct** number for security – unfortunately an incorrect one was included in the recent *Who do I contact?* newsletter